

# Matchpoint Tennis Coaching Enrolment Form

## Welcome to Matchpoint Tennis!

Thank you for choosing to develop your tennis skills with us. Our aim is to help you achieve your full tennis potential and reach your tennis goals at whatever level they may be. As a member of Matchpoint Tennis you can also enjoy a range of benefits such as automatic membership with Tennis Queensland, discounts on court hire and much more.

Our programs are all inclusive and include an extensive range of professional junior and adult coaching, in-club and inter-club fixtures, social tennis available to all levels of player and elite junior and adult tournament guidance for those players striving to build a career out of the game! As a member you can also enjoy having access to our world class re-stringing and racquet customization team. Our team, headed up by Anthony Aley, string for the best players in the world. You may have even seen us at world class events such as the ATP Cup, Brisbane International and Fed-Cup!

Making tennis a positive, engaging and educational experience for everyone is our priority. Matchpoint Tennis coaching is provided at various schools and tennis clubs in North Brisbane which gives you the flexibility to choose one of our locations that best suits you!

Please make sure to read through this form as it contains important information regarding our programs, policies and payment options. Alternatively, if you can't find what you are looking for on this form please call us on 0422 859 565 or visit our website at [www.matchpoint.net.au](http://www.matchpoint.net.au)



### North Lakes Pro Shop

Ph: 0422 859 565

Email: [info@matchpoint.net.au](mailto:info@matchpoint.net.au)

[www.matchpoint.net.au](http://www.matchpoint.net.au)

Joyner Circuit, North Lakes, Queensland 4509

### Joyner Pro Shop

Ph: 0416 545 769

Email: [info@matchpoint.net.au](mailto:info@matchpoint.net.au)

[www.matchpoint.net.au](http://www.matchpoint.net.au)

342 Samsonvale Road, Joyner, Queensland 4500



## About Our Lessons - FAQ

### What ages do you coach?

We provide coaching to players between 3 – 103 years of age. For our youngest players 3-6 years our lessons run for 30 minutes and children learn using smaller racquets and mini tennis nets.

### Can we sign up at any time throughout the year?

Yes. Players can begin tennis with us at any stage throughout the year. Our programs operate every week over the school term.

### Is there a joining fee?

Yes, all coaching participants and regular fixtures players are required to pay an annual membership fee of \$40.00. This membership covers your insurance, discount court hire and Tennis Queensland membership as well as many other additional benefits throughout the year.

### What is “Hot Shots”?

Tennis Australia’s ANZ Hot Shots program is designed for children 3 – 12 years of age and comprises of 4 key stages of tennis development; Blue 3 - 5 years, Red 5 - 8 years, Orange 8 - 10 years, Green 9 – 12 years. “Guided by qualified Tennis Australia coaches, kids are encouraged to develop at their own pace, moving on to the next stage when they are ready.” – TQ.

### What do I need to bring each lesson?

Tennis is an outdoor and active sport therefore it is important that players bring with them a water bottle, tennis racquet, sunscreen, a hat and be wearing appropriate sneakers suitable for a tennis court such as cross trainers and tennis specific shoes.

### What is the class size and player to coach ratio?

Players per class vary depending on the type of lesson you are participating in. Here is a list of our current class sizes:

Session Type	Average students per class
Hot Shots Mini Blue	4
Hot Shots Red Ball	5
Hot Shots Orange & Green Ball	7
Squads	6 per court

### How are the groups determined and are they assessed?

Yes, assessment is on-going to ensure players are grouped with players of similar age and ability. Players and/or parents will receive feedback throughout the year; with appropriate recommendations given as needed and with the best interest of the player’s tennis development in mind.

### Are parents and family able to watch my lesson?

Yes, parents and family are encouraged to watch and give their support. However out of respect to the coach and for the best development of the player, we ask that parents and spectators do not enter the court unless invited by the coach.

### My lesson falls on a public holiday. What do I do?

Coaching will go ahead at the regular scheduled time on a public holiday. All players who are unable to attend on a public holiday are welcome to call or email us to arrange a make-up lesson on another day through the week.

## Bad Weather Procedures

### It's raining. What do I do?

The coach will make the decision whether to cancel the lesson immediately prior to the scheduled starting time. If the lesson is cancelled due to rain the coach will send a cancellation message via email to everyone enrolled in the lesson.

### Can I have a make-up lesson?

Make-up lessons are offered only in the case of bad weather. Coaches will notify everyone in the lesson via text message of the scheduled make-up lesson day and time. There is no need to book in for the make-up lesson as it will go ahead regardless. If you are unable to attend the scheduled lesson and would like to try and see if an alternative day / time may be available, then call us on 0422 859 565. If a suitable alternative lesson cannot be found (sometimes due to full classes) or a make-up lesson is not attended, then credits or refunds cannot be applied to your account.

## Payment Options

### How do I pay for tennis lessons?

Matchpoint Tennis allows members receiving regular coaching the option to pay fortnightly instalments via direct debit to your nominated card; or a once off full payment at the beginning of the term.

### Do I need to confirm my attendance and re-enroll each term?

Each players place in their lesson will be held from term to term. Please make sure to advise Matchpoint in writing if you wish to cancel lessons.

### How do I cancel my enrolment?

To cancel your direct debit payments 14 days' notice must be given to the club in writing by the account holder. Matchpoint Tennis does not have the authority to cancel a payment process without the account holders written authority. No refunds will be given for lesson cancellations; you will be provided with lesson credits to the value of the sum remaining.

### What are the direct debit payment dates?

With direct debit you have the flexibility of choosing which day of the week you would like payments to be processed. Once your direct debit is set up, payments will be debited from your account on a fortnightly basis.

## Membership Info

### Is there a membership fee?

To receive coaching from Matchpoint Tennis you will need to become a member. Membership is paid once per calendar year and expires on 31<sup>st</sup> December each year. Membership is \$40 per person if joining in Term 1 or \$30 if joining in Term 2, \$20 if joining in Term 3 or \$10 if joining in Term 4.

### What are the membership benefits?

Membership covers each player with Tennis Queensland Player Insurance, Tennis Queensland Membership, discount court hire at Matchpoint North Lakes and a range of other Tennis Queensland benefits throughout the year. Please note: as a Tennis QLD member your personal information such as yours and your child's name, DOB, email address and postcode will be added to the Tennis QLD database and used in accordance with the tennis privacy policy located at [www.tennis.com.au/privacy](http://www.tennis.com.au/privacy). Please advise us if you do not wish to become a Tennis QLD Member (note the Matchpoint Membership Fee is still required).

## Private and Shared Private Lesson Cancellations

Private and Shared Private Lesson cancellations with less than 24 hours notice will not be refunded. A credit may be issued for private or shared private lessons cancelled due to illness or injury, provided a medical certificate is presented within 48 hours of the scheduled lesson.

## Enrolment Form

\*Please call us if booking for the first time on 0422 859 565 to confirm your spot before filling in and returning your form.

**Players First Name:** \_\_\_\_\_ **Players Surname:** \_\_\_\_\_ **DOB:** \_\_\_\_\_  
**Parents Name:** \_\_\_\_\_ **School Attended:** \_\_\_\_\_ **Gender:** M / F  
**Address:** \_\_\_\_\_ **Postcode:** \_\_\_\_\_  
**Phone:** \_\_\_\_\_ **Mobile:** \_\_\_\_\_ **Email:** \_\_\_\_\_

### Relevant Student Medical Information:

Medical Condition / Allergies: YES NO    If yes, details: \_\_\_\_\_

I authorize the coach in charge to seek medical treatment in an emergency.

Player / Parents Signature (If player is under 18 years of age): \_\_\_\_\_ Date: \_\_\_\_\_

### Permission to use Photos:

I grant permission for Matchpoint Tennis Australia to take and use photographs of my child for use in Matchpoint Tennis Social Media, Local Newspapers and other Matchpoint Tennis Australia electronic communications. I agree that my child's name and identity may be revealed in descriptive text or commentary in connection with the image(s).

Parents Name: (Print) \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

### Choose tennis program:

Tick	North Lakes Coaching Programs	Fortnightly Fee Direct Debit	Term 1 Payment (10 weeks)
	<b>Blue Tennis</b> Ages 3–5yrs <u>30min</u>	\$32.00 (\$16.00 p/w)	\$160.00
	Hot Shots – <b>Red Ball</b> <u>30min</u>	\$32.00 (\$16.00 p/w)	\$160.00
	Hot Shots – <b>Orange Ball</b> <u>45min</u>	\$38.00 (\$19.00 p/w)	\$190.00
	Hot Shots – <b>Green Ball</b> or <b>Yellow Ball</b> <u>1hr</u>	\$44.00 (\$22.00 p/w)	\$220.00
	Red, Orange or Green Squads <u>1hr</u>	\$44.00 (\$22.00 p/w)	\$220.00
	Junior Squad <u>1.5hrs</u>	\$60.00 (\$30.00 p/w)	\$300.00
	Private Coaching <u>30min</u>	\$90.00 (\$45.00 p/w)	\$450.00
	Private Coaching <u>45min</u>	\$120.00 (\$60.00 p/w)	\$600.00
	Private Coaching <u>1hr</u>	\$160.00 (\$80.00 p/w)	\$800.00
	Shared Private Coaching 30min (2 x people)	\$500.00 (\$50.00 p/w)	\$500.00
	Shared Private Coaching 45min (2 x people)	\$130.00 (\$65.00 p/w)	\$650.00
	Shared Private Coaching 1hr (2 x people)	\$170.00 (\$85.00 p/w)	\$850.00
	Junior Fixtures	\$24.00 (\$12.00 p/w)	\$240.00
<input checked="" type="checkbox"/>	Plus Matchpoint Tennis 2020 Membership Fee (Valid until 31 <sup>st</sup> Dec 2021)		

**Term 1 Tennis Coaching commences from Monday 25<sup>th</sup> January 2021**

**Choose lesson time:**

Lesson Type	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Mini Blue					3:15pm	7:30am
Red Ball		3:00pm 3:30pm 4:00pm		3:15pm 3:45pm		8:00am 8:30am
Orange Ball	4:45pm	3:00pm 3:30pm	4:45pm	4:00pm 4:15pm		8:30am 9:30am
Green Ball			3:00pm 3:15pm	3:00pm 4:45pm		8:30am 9:00am 10:00am
Yellow Ball			4:15pm			9:15am 11:15am
Fixtures (Orange, Green & Yellow)					4:30–5:45pm	
Squad	4:00pm	5:15pm	5:00pm	5:45pm	3:30pm	10:15am

\*Lesson times subject to change

- I/we authorize Matchpoint Tennis Australia Pty Ltd to deduct the annual membership fee from my nominated account as stated below.
- I/we authorize payment to be deducted from my account, as stated below, for the full cost of tennis coaching fees for the term of tennis that I or my child is attending.
- I/we authorize direct debit payments for my chosen tennis coaching program to be processed fortnightly in accordance with the Matchpoint Tennis DDR agreement form. I understand that if I wish to cancel this direct debit **14 days' notice** must be given in writing to Matchpoint Tennis Australia.

**Payment Details** (by filling out the below details you are authorizing payment to be made)

(Circle Payment Method) Cash                      Credit Card (details below)                      Ezidebit (Fortnightly Payments)

Direct Deposit                      BSB 484 799                      ACC No: 052592258

Visa or Mastercard

Card No.: \_\_\_\_\_

Expiry Date: \_\_\_\_/\_\_\_\_                      Amount: AUD\$ \_\_\_\_\_

Name on Card: \_\_\_\_\_

Player Signature \_\_\_\_\_                      Date: \_\_\_\_\_

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